Active Truck Parts Return Policy

No refund after 3 days from sale. If Active permits returns, a 30% restocking fee will apply to cover he labor built into the price of each part. Invoice must accompany all permitted returns and a company check will be mailed to customer within 30 days.

Active Truck Parts has a minimum purchase policy of \$40.00. There are no refunds on parts costing \$40.00 or less.

Any return allowed is at the sole discretion of Active Truck Parts.

Deposits on merchandise are non-refundable.

All returned product must be in the same condition as when purchased

Returns are unacceptable on body parts for reasons that have been pre-disclosed. In any case, returns or exchanges for body parts are at Active truck Parts discretion. Shipping costs are not refunded on accepted returns.

If we gave you the wrong part or a damaged, defective part, Active Truck parts reserves the right to replace the part as the option to a refund. Buyer must first give Active the option of replacing the part before purchasing a part elsewhere. No refund after 3 days on a wrong part.